

Outage Alerts & Managing Preferences



What's new with Outage Alert services?

Proactive Outage Alerts inform you of power outages (maintenance and repair) impacting your home or business

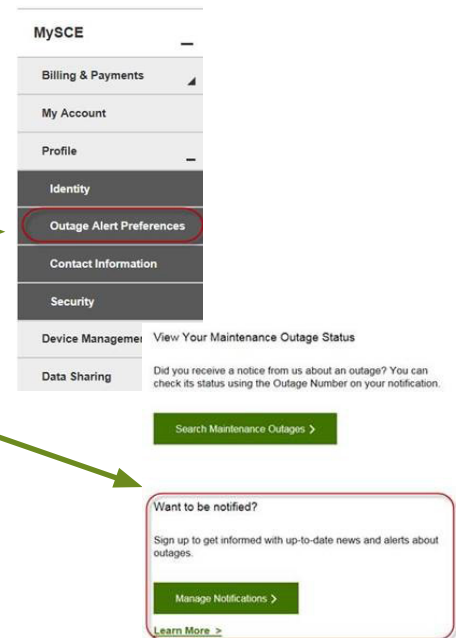
- For maintenance outages, you'll receive information on when the outage will take place, advance reminders, and status updates on any scheduling changes.
- When a repair outage occurs, you'll receive updates with information like when the outage started, what caused the outage, and when the power will be restored.

Enroll and manage how you receive proactive outage alerts for your home or business through the **Outage Alert Preferences page**

- Select the preference of your choice – email, text, voice message
- Anytime, 24 hours a day, 7 days a week
- From your computer, tablet or smartphone

How do I access the Outage Alert Preferences page?

- Visit SCE.com My Account Profile>Outage Alert Preferences
- Visit Outage Center>Manage Alert Preferences



MySCE

- Billing & Payments
- My Account
- Profile
- Identity
- Outage Alert Preferences**
- Contact Information
- Security
- Device Management: View Your Maintenance Outage Status
- Data Sharing: Did you receive a notice from us about an outage? You can check its status using the Outage Number on your notification.

Search Maintenance Outages >

Want to be notified?
Sign up to get informed with up-to-date news and alerts about outages.

Manage Notifications >

Learn More >

What information do I need to sign up?

- Your SCE Bill (Customer Name and Service Address)
- SCE.com User ID

Who is eligible?

Residential* and Small Business Customers

* Medical Baseline Residential customers are eligible to receive proactive outage alerts, but must contact 1-800-655-4555 to enroll and manage preferences